

PRIVACY POLICY

Last updated: 01/09/2026

1. Identification of the Data Controller

In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council (GDPR), Spanish Organic Law 3/2018 on the Protection of Personal Data and Guarantee of Digital Rights (LOPDGDD), and other applicable legislation, we hereby inform users of this website that the data controller responsible for the processing of personal data is:

Limeni HOLIDAY, S.L.

NIF: 824796591

Registered office: Calle Amplaries N. 9, Esc. 3C, Apartamento 61

12594 Oropesa del Mar, Spain

E-mail: info@limeniholiday.es

2. Purposes of Processing Personal Data

We process personal data provided by users for the following purposes:

- handling requests for information submitted through contact forms or by e-mail;
- managing accommodation bookings and related services;
- handling questions, requests and complaints;
- complying with legal, tax and administrative obligations;
- ensuring the security of the website;
- improving the services provided and the user experience.

We do not carry out automated decision-making or user profiling for marketing purposes without the user's prior consent.

3. Legal Basis for Processing

The processing of personal data is based on one or more of the following legal grounds:

- performance of a contract or taking steps at the request of the data subject prior to entering into a contract;
- explicit consent of the data subject;
- compliance with legal obligations;
- the legitimate interest of the data controller in ensuring website security and improving the services provided.

4. Categories of Personal Data Processed

We may process the following categories of personal data:

- identification data (first name and surname);
- contact details (e-mail address and telephone number);
- information related to bookings or stays;
- data voluntarily provided through forms or electronic communications;
- technical data collected during use of the website.

5. Data Retention Period

Personal data will be retained:

- for the period necessary to manage the contractual or business relationship;
- for the periods required by applicable legislation;
- until the user withdraws their consent where processing is based on consent.

After the applicable retention periods have expired, the data will be securely deleted or anonymized.

6. Recipients of Personal Data

Personal data may be disclosed exclusively to:

- public authorities where required by law;
- financial institutions where payment processing is involved;
- providers of technical and IT services acting as data processors.

Personal data will not be disclosed to third parties for marketing purposes without the user's prior explicit consent.

7. Transfers of Data to Third Countries

As a general rule, we do not transfer personal data outside the European Economic Area (EEA).

If services provided by providers located outside the EEA are used, data transfers will only take place subject to appropriate safeguards as required by the GDPR.

8. Rights of Data Subjects

Every user has the right to:

- access their personal data;

- rectify inaccurate or outdated data;
- have their data erased;
- restrict the processing of their data;
- object to the processing of their data;
- data portability;
- withdraw their consent at any time.

Requests to exercise these rights may be sent to:

info@limeniholiday.es

Users also have the right to lodge a complaint with the relevant data protection supervisory authority.

In Spain, the competent authority is:

Agencia Española de Protección de Datos (AEPD)

Spanish Data Protection Agency

9. Data Security

Limeni HOLIDAY, S.L. takes appropriate technical and organizational measures to ensure the confidentiality, integrity and availability of personal data and to protect it against unauthorized access, loss, misuse or alteration.